

PERSONALIZED ACCOUNT MANAGEMENT SERVICE



Personalized Account Management provides a range of hands-on, interactive services to help your organization maximize the power and efficiency of the Risk Management Center and improve your risk prevention, workplace safety, and compliance initiatives.

An Assigned Account Specialist Will Help You Tailor the RMC to Your Organization to Deliver an Integrated Solution and Improve Productivity

Services included in KPA Personalized Account Management:



RMC Onboarding Configuration

Your Account Specialist will help you tailor an implementation strategy for two applications of the RMC to fit your organization's needs. An implementation strategy meeting will be facilitated to develop a roll-out plan for user and employee adoption



RMC Ongoing Assistance & Support

Your Account Specialist will be available online and by phone to help you leverage the RMC to effectively implement time saving, efficient solutions to your risk management processes



Software Training

Your Account Specialist will work with you to provide personalized training for applicable personnel to begin using the two identified priority applications for implementation. Up to four hours personalized training is included in this service



Follow Up and Quarterly Specialist Calls

We follow up with one call after two weeks, and then quarterly calls from your Account Specialist for additional training

Let the Personalized Account Manager Help You Create a Safer Workplace and Workforce

For more information, please contact Bridgett Purpich at Purpich@knightinsurance.com or 419-241-5133.